If you need help from the council to pay for your care, you’ll usually have a financial assessment to work out how much you should pay towards the costs. You might be tempted to spend your money or give away property so the amount you have to pay is reduced. However, there are strict rules to stop you from doing this.

This factsheet looks at what happens if you transfer your property, spend large sums of money or do anything else to reduce your assets before moving into a care home or using other care services.
About Independent Age

At Independent Age, we want more people in the UK to live a happy, connected and purposeful later life. That’s why we support people aged over 65 to get involved in things they enjoy. We also campaign and give advice on the issues that matter most: health and care, money and housing.

For information or advice – we can arrange a free, impartial chat with an adviser – call us on freephone 0800 319 6789 (Monday to Friday, 8.30am to 5.30pm) or email us at advice@independentage.org.

You can also support this work by volunteering with us, joining our campaigns to improve life for older people experiencing hardship, donating to us or remembering us in your will.

For more information, visit independentage.org or call us on 0800 319 6789.

In this factsheet, you’ll find reference to our other free publications. You can order them by calling 0800 319 6789 or by visiting independentage.org/publications.
## Contents

1. Do I have to pay for my care? .................................................. 4
2. What is deprivation of assets? .................................................. 5
3. What happens if the council thinks I’ve deprived myself of assets? .. 6
4. How does the council decide if I’ve deprived myself of assets? ....... 12
5. Examples of deprivation of assets ............................................ 15
6. What happens if I can’t pay my contribution to my care costs? ....... 20
7. What if I disagree with the council’s decision? ......................... 22
8. Protecting your family’s inheritance ...................................... 24
9. Advantages to keeping your assets ........................................ 25
10. Summary checklist .......................................................... 27

This factsheet contains general information but we are not specialist legal or financial planning advisers. The rules about deprivation of assets are complicated and we strongly advise you to seek specialist advice if necessary. For example, if you are making financial plans for the future or you’re in dispute with your council about whether deprivation of assets has occurred.
1. Do I have to pay for my care?

Paying for the care you need can be expensive and the system for working out what you pay can be complicated. First, your local council will work out what your care needs are – see our factsheet First steps in getting help with your care needs (England and Wales) or contact Care Information Scotland (0800 011 3200, careinfoscotland.scot). Next, they will look at your finances to decide what you should pay towards the cost of your care.

The council will look at your assets in a financial assessment. Assets are your income and capital (which includes your savings, investments and property). In general, the higher your income and capital, the more money you will have to pay towards your care costs.

The financial assessment varies, depending on where you live in the UK and whether you need care in your own home or in a care home. We explain this in more detail in chapter 3.

Councils must follow government guidance, which recognises that you’re free to spend your own money as you wish, including making gifts to friends and family. However, you may also be expected to contribute to your care and support costs.

If the council suspect that you’ve deliberately tried to avoid charges or reduce the amount you may have to pay towards your care costs, they can investigate to see if there is evidence of ‘deprivation of assets’ (see chapter 2).
2. What is deprivation of assets?

Deprivation of assets means you’ve deliberately tried to get rid of your money or things you own to reduce the amount you have to pay towards your care costs. There are many ways you might do this, including:

- making a lump-sum payment to someone else, for example, as a gift
- extravagant spending that is out of character, including charitable donations
- transferring the title deeds of a property to someone else
- putting your assets into a trust that cannot be revoked
- using your assets to buy an investment bond with life assurance – these aren’t included in the financial assessment unless you’ve deliberately bought them to deprive yourself of assets
- buying expensive items that would be disregarded as personal possessions in the financial assessment
- selling an asset for less than its true value.

The council will have to decide if the main reason for you disposing of an asset was to avoid paying for your care. If they decide that this was the case, this is a deprivation of assets. If you disagree with their decision, you may want to challenge it (see chapter 7).

Good to know

In England and Wales, if you have used your capital or assets to pay off a debt, this does not count as deprivation, even if the debt you paid off wasn’t due immediately.

In Scotland, the council may look at whether you needed to repay the debt at that time. They could decide you did it to avoid paying care home fees.
3. What happens if the council thinks I've deprived myself of assets?

The financial assessment (sometimes called a means test) works out how much you may have to contribute to the cost of your care. It looks at:

- your income, including your pensions and certain benefits
- your capital – for example, savings and investments
- if you need care in a care home, sometimes the value of your home if you own it.

If the council decide that you deprived yourself of assets to avoid paying for care, they will then decide whether to treat you as if you still had the asset and include its full value in your financial assessment. This is called notional capital or notional income.

This could mean that you will have to pay more towards your care than you can afford.

**Good to know**

Changes to the rules about how people can access their personal pensions have affected how some types of pension are treated in the financial assessment.

For example, notional income may be counted if:

- you’ve taken money from your pension pot as a cash sum
- you haven’t bought an annuity
- you’ve chosen not to draw the maximum income from an annuity.
What you will have to pay for your care

The financial assessment for care is different in England, Scotland and Wales and it can be complicated. How much you pay will depend on your personal situation and where you live.

**England**

If you have capital of £23,250 or more, including any notional capital, you will usually have to pay for all your care yourself, until your capital drops below this amount. This is known as self-funding.

Once your capital has dropped below this amount, you may qualify for some help from the council. Let the council know some time before this happens in case there is a delay in getting a financial assessment from them.

If you have capital of between £14,250 and £23,250, you’ll pay £1 for every £250 (or part of £250) of capital or notional capital you have above £14,250. This is known as tariff income.

If you have capital of less than £14,250, you will not have to use this money to pay for your care – the council will pay. You’ll still have to contribute from your weekly income.

If you need care at home and your weekly income is higher than your care costs, you may have to pay for all your care yourself. If you get some funding from the council but you also have to contribute, you should be left with enough income for your daily living costs, such as food and utility bills. This is called the minimum income guarantee.

You must also be left with enough to cover your housing costs and any disability-related expenses.
The amount of income you’re guaranteed will depend on your circumstances. For more information, read our factsheets Getting a financial assessment for care at home or Paying care home fees.

**Wales**

If you need care at home and you have capital (including notional capital) above £24,000, you will usually be expected to pay up to £100 per week towards the cost of your care, depending on your circumstances. The value of your home is not included in the assessment.

If you need care in a care home, the capital limit is £50,000. If you have more than this, you may have to pay the full costs of your care. The value of your home may be included in the assessment. You may also have to make a contribution from your income.

If you have less than £50,000 in capital and need care in a care home, you will not be expected to contribute to your care fees from your capital. You may have to contribute from your income.

**Scotland**

If you’re 65 or over, personal care and nursing care are free in Scotland. You may have to pay for any extra services, such as meals delivery or domestic help, from your income.

If you need care in a care home and you have over £32,750 in capital (including notional capital), you may have to pay all your costs such as accommodation fees. Your personal care or nursing care will still be free.

If you have between £20,250 and £32,750 in capital, you’ll pay a tariff income of £1 a week for every £250 (or part of £250) of your savings. You may also have to contribute from your income.

If you have less than £20,250 in capital, you will get help with your care home fees and you won’t have to use any of your capital. You may have to contribute from your income.
Good to know

If you need care in a care home, you’ll have to contribute most of your weekly income towards your care costs. But you must be left with a small amount each week for personal use. In England, this personal expenses allowance is £28.25 a week. In Scotland, it is £32.65. In Wales, where it’s called the minimum income amount, it is £39.50.

Summary of charges in each nation

<table>
<thead>
<tr>
<th>Your capital (including notional capital)</th>
<th>What you will pay</th>
</tr>
</thead>
<tbody>
<tr>
<td><strong>England</strong></td>
<td></td>
</tr>
<tr>
<td>For care at home or in a care home</td>
<td></td>
</tr>
<tr>
<td>You have over £23,250 in capital or a weekly income greater than the care fees.</td>
<td>You may have to pay for all your care yourself, depending on your circumstances.</td>
</tr>
<tr>
<td>You have between £14,250 and £23,250 in capital.</td>
<td>You’ll pay £1 a week for every £250 (or part of £250) of your savings. You may also have to contribute from your income.</td>
</tr>
<tr>
<td>You have under £14,250 in capital.</td>
<td>You won’t have to use this towards your care costs, but you may have to contribute from your income.</td>
</tr>
<tr>
<td>Your capital (including notional capital)</td>
<td>What you will pay</td>
</tr>
<tr>
<td>------------------------------------------</td>
<td>--------------------</td>
</tr>
<tr>
<td><strong>Wales</strong></td>
<td></td>
</tr>
<tr>
<td>For care at home</td>
<td></td>
</tr>
<tr>
<td>You have over £24,000 in capital.</td>
<td>You may have to pay up to £100 a week towards your care, depending on your circumstances.</td>
</tr>
<tr>
<td>For care in a care home</td>
<td></td>
</tr>
<tr>
<td>You have over £50,000 in capital.</td>
<td>You will have to pay your care home fees.</td>
</tr>
<tr>
<td><strong>Scotland</strong></td>
<td></td>
</tr>
<tr>
<td>For care in a care home</td>
<td></td>
</tr>
<tr>
<td>You have over £32,750 in capital.</td>
<td>If you are 65 or over, personal care and nursing care are free. You may have to pay all your accommodation costs, depending on your circumstances.</td>
</tr>
<tr>
<td>You have between £20,250 and £32,750 in capital.</td>
<td>You’ll pay £1 a week for every £250 (or part of £250) of your savings. You may also have to contribute from your income.</td>
</tr>
<tr>
<td>You have under £20,250 in capital.</td>
<td>You won’t have to use this towards your care costs, but you may have to contribute from your income.</td>
</tr>
</tbody>
</table>
What happens if I no longer have access to my notional income or capital?

If you don’t have access to the notional income or capital that has been included in your financial assessment, you may be unable to pay the amount that the council says you should contribute to your care. In this case, the council must still make arrangements to provide you with care, as long as they are also paying towards your care costs.

If you’ll be a self-funder (that is, you’ll be paying for all your care yourself), or you’re getting free personal or nursing care in Scotland, the council must arrange your care at home if you ask them to.

In England, if you need care in a care home, the council can choose whether to help or not, unless you’ve lost mental capacity – in this case, they must help you. In other circumstances, it would be difficult for them to refuse if you would otherwise be left without the care that you need.

If you live in Scotland or Wales and you need care in a care home, the council must help you.

If you’re in a situation where the council is not helping you to arrange your care and you need advice, contact our Helpline on 0800 319 6789.

However, if the council is arranging care services for you and you can’t afford to pay all the money you should towards your care, the council may claim the money you owe them from either you or the person you transferred your asset to. This should only be a last resort after they’ve tried all other options (see chapter 6).

Good to know

Notional capital goes down over time and the council should take this into account. Call our Helpline on 0800 319 6789 if you need advice on this.
4. How does the council decide if I've deprived myself of assets?

When the council carries out the financial assessment, they may ask about assets you used to own as well as those that you own now.

It’s up to you to prove to the council that you no longer have an asset. If you’re not able to, the council must assess you as if you still have it. For capital assets, acceptable evidence would be:

- a trust deed
- a deed of gift
- receipts for expenses
- proof that debts have been repaid.

**What the council must consider**

There are many reasons why someone might give away an asset. The council should consider the following:

- **motive/intention** – was avoiding care and support charges one of your main reasons for giving away an asset?
- **timing** – when you disposed of the asset, could you have known that you would need care and support?
- **anticipation** – did you expect that you would need to pay towards the cost of your care?

For example, it may be unreasonable for the council to decide that you disposed of an asset to reduce the charges for your care and support if, at the time, you were fit and healthy and could not have foreseen that you would need care and support.
An example

If Ciara buys some jewellery worth £5,000 the week before she moves into a care home and gifts it to her daughter, the council may see this as Ciara depriving herself of assets to avoid care fees. They may treat her as still having the capital in the financial assessment.

However, if she had owned the jewellery for a number of years and then given it to her daughter the week before she moved into a care home, it should not be seen as deprivation of assets. This is because personal possessions are not included in the financial assessment if they were not bought with the intention of avoiding care fees.

You can see more examples in the next chapter.

The council must give you a chance to explain your reasons for depriving yourself of an asset, but they don’t have to accept your explanation. They may wish to investigate further. If they find evidence that they think shows you deprived yourself of an asset on purpose, they must give you a chance to have your say before making a final decision. They should give a reason for their decision.

The council usually decide whether deprivation of assets has happened during your financial assessment. But they could make this decision later if, for example, they discover that you bought a lot of expensive jewellery or art just before the assessment.

Good to know

There is no time limit on how far back the council can look at your financial affairs to see if deprivation of assets has occurred – unlike Inheritance Tax, there isn’t a seven-year cap.
Deprivation of assets if you have power of attorney or deputyship

A power of attorney or deputyship order gives someone else the legal power to deal with your affairs and make decisions on your behalf. There are strict rules about attorneys and deputies giving gifts. A gift made on behalf of someone must:

• be in their best interests

• only be given to a family member, friend or acquaintance on a customary occasion (for example, a birthday) or to a charity

• be reasonable.

To do

Contact the Office of the Public Guardian (0300 456 0300, gov.uk/government/organisations/office-of-the-public-guardian) for more information and advice about making gifts on behalf of someone else.

In Scotland, contact the Office of the Public Guardian (Scotland) (01324 678398, publicguardian-scotland.gov.uk/power-of-attorney).
5. Examples of deprivation of assets

These examples are to show how deprivation of assets may work. However, each case will be judged individually and the council must consider what is reasonable.

Examples that may be seen as deprivation of assets

**Transfer of savings to someone else**

Susan is 80 and started getting care at home about two years ago when she began having falls. Soon after this, she transferred a large portion of her life savings to her son. She now needs to move into a care home. Susan was already receiving social care support and paying towards it.

The council may decide that she could have known that she might need to move into a care home in the near future. The timing of the transfer may have been an attempt to avoid paying care home fees. This was not normal spending for Susan; the amount of money she gave to her son was much more than she’d given him in the past. Taking all these factors into consideration, the council might feel this was a deliberate act to avoid care home fees.

The council could decide to assess Susan as if she still has the money she gave away (that is, notional capital). If so, they then need to decide whether to claim any money for care fees from Susan’s son, who received her capital.
**Excessive spending**

Joe is 72 and gets some support from his local council to help him stay independent at home after having a stroke. Six months ago he spent a large amount of money on a piece of art, which he had never done before. He now needs a lot more care at home from visiting care workers following a second stroke.

Joe’s council might decide that he has deprived himself of capital because he could have considered that he might need more care in the near future, and the timing may have been an attempt to avoid paying care fees.

Joe’s spending on art was a one-off, not part of a pattern of usual spending. Therefore, the council might feel that this was a deliberate act to avoid paying for care.

The council could decide to assess Joe as if he still has the money he spent (that is, notional capital). If so, they then need to decide whether to pursue any money for care fees from Joe.
Example that may not be seen as deprivation of assets

**Normal spending**

Malik will soon be moving into a care home. He has savings over the capital limit (see chapter 3), so he is due to pay all his care home fees himself. Before his move, he continues to spend his money in the way he normally would: buying small gifts for his grandchildren, treating himself to nights out with friends and paying for care workers to come and help him at home.

The council may decide that Malik has not been depriving himself of capital, because his pattern of spending did not change (that is, it was normal for him), and was not ‘extravagant’ or an attempt to avoid paying care fees.

This means that if Malik’s capital falls below the threshold, the council may accept responsibility for contributing towards his care home fees.
Example where deprivation has not occurred

Jane and Anne are civil partners and each have a 50% share in their house, which they jointly own. After a serious fall, Jane is admitted to hospital. Jane is assessed by the council as needing to move into a care home after hospital. The council doesn’t include Jane’s 50% share in the house in her financial assessment, because Anne is still living there.

A year later, Anne finds the stairs difficult to manage and decides to downsize and move to a bungalow. When the house sells, the council can now take Jane’s 50% share of the proceeds into account. However, Anne can’t afford to buy a bungalow using her 50% share alone. Jane is allowed to give some of the proceeds from her share to Anne so that she can buy a bungalow.

In these circumstances, the council decides not to treat Jane as having deprived herself of capital to reduce her care home fees. This is because Jane had a genuine reason for giving some of her share of the house proceeds to her partner.
**Example of how timing is considered**

Mr Modi has savings of £22,000 and buys a necklace for his daughter that costs £4,000. A week later he is admitted to hospital and then moves straight from the hospital into a care home.

Mr Modi was admitted to the care home in an emergency. Before this, there were no signs that this was going to happen. Therefore, the council decides that deprivation of assets has not occurred, as he could not have known that he would need care at this time.

If Mr Modi had been ill for some time before moving to the care home, the council might have concluded that he could have foreseen that he would need more care in the near future and had bought the necklace to reduce his assets.

**Remember**

It’s not possible to say with absolute certainty what you can spend your money on before you need care without risking a deprivation investigation. It will always depend on all the circumstances and can be complicated.

It’s up to the council to decide, based on the information available, whether or not someone has purposefully deprived themselves of income or capital to avoid paying care fees. They should give reasons for their decision.
6. What happens if I can’t pay my contribution to my care costs?

If the council has decided that you’ve deprived yourself of assets and this means you’re expected to pay more towards your care costs than you can afford, you may end up owing the council money.

In England and Wales, the council can claim those debts through the county court. But they should try all other reasonable options first, including:

- **negotiation** – a discussion with you to try to reach an agreement
- **mediation** – a process where a neutral third person helps both parties to discuss and resolve a dispute
- **arbitration** – a way to resolve disputes outside the court system, where you and the council appoint an arbitrator to make a binding decision.

If you’ll be moving to a care home and a deferred payment agreement could be offered, the council must give you that option first. This is when you pay the council back at a later date – the terms are set out in your agreement with the council. In this case, they can only make an application to the county court if you’ve turned this option down.

See our factsheet *Care home fees and your property* for more information about deferred payment agreements.

In Scotland, the council may be able to pursue the debt, either from you or the person the asset was transferred to, through the courts. Contact Care Information Scotland for more information (0800 011 3200, careinfoscotland.scot).
Recovering charges from someone else

If you transfer assets to someone else, such as a friend or relative, this person may be legally responsible for paying the council the amount that you would’ve had to pay if you still had the asset.

If you transfer an asset to more than one other person, each of them is responsible for their share of the debt.

In Scotland, the council can only recover the debt from someone else if they received the asset in the six months before you moved into a care home. However, if they can’t recover it, you will still be responsible for the debt. Contact Care Information Scotland for more information (0800 011 3200, careinfoscotland.scot).

An example

Julia has severe arthritis and recently had a fall, breaking her hip. The council assesses her needs and decides that she would benefit from help in her home from a visiting care worker. Julia has £24,500 in savings and no other assets, so she would have to pay all her care costs herself.

A week after her care needs assessment, Julia gives £5,000 each to her children, Patrick and Sophie. She does this to avoid paying for her care.

This leaves her with £14,500, which would mean the council would have to contribute to her care. However, the council realises that Julia has deliberately deprived herself of this money and recovers it from Patrick and Sophie to pay the care costs.
7. What if I disagree with the council’s decision?

The council must consider all relevant information and should clearly explain in writing why they have reached their decision. If you disagree, you have the right to challenge that decision.

There are two main ways of trying to resolve disagreements:

- making a complaint through the council’s complaints procedure
- using a solicitor to pursue a legal case.

In England and Wales, you must make your complaint within 12 months of the problem occurring or of you becoming aware of it, although it’s usually better to start the complaint as soon as possible. In Scotland, you must make your complaint within six months.

If you decide to pursue a legal case, the time limit is much shorter. If it becomes necessary to start court proceedings, you’ll probably need a judicial review. Judicial review proceedings must be started within three months of the date when there were first grounds for a legal challenge.

Remember

Issues can often be resolved informally, but there is a time limit to using these procedures. It’s important not to miss it. Consider making a complaint or taking legal action at the same time as trying to sort things out with your council, so you don’t miss the deadlines.

It’s sometimes possible to pursue a late complaint or a late legal challenge.

More information, including how the time limits work, can be found in our factsheet Complaints about social care services.
To do

If you want specialist legal advice, you will need to find a solicitor who specialises in community care law. Getting legal advice can be expensive. If you decide to get legal advice, you may want to contact Civil Legal Advice (0345 345 4345, gov.uk/civil-legal-advice) to find out whether you would qualify for legal aid to help pay for this.

Whether or not you qualify for legal aid, the Civil Legal Advice service can give you details of organisations or solicitors specialising in community care law. You could also visit find-legal-advice.justice.gov.uk to find a solicitor.

In Scotland, contact the Law Society of Scotland (0131 226 7411, lawscot.org.uk).
8. Protecting your family’s inheritance

Some people may transfer or give away their assets because they want to protect their family’s inheritance. However, it’s important to understand the possible consequences of gifting assets and get legal or financial advice from an adviser with the right qualifications.

What if my assets are mentioned in my will?

A will only takes effect once the person who made the will dies. If you need care, the council will usually take your assets into account in the financial assessment, even if they are included in your will. This may include the value of your home if you’re moving to a care home (read our factsheet Care home fees and your property for more information).

To do

If you’re concerned about the impact that moving into a care home will have on the assets in your will, you may want to get legal advice (see chapter 7).

Inheritance Tax allowance

If you use the Inheritance Tax allowance of £3,000 per tax year to ‘gift’ to family or friends, the council may still view this as deprivation of capital when carrying out your financial assessment.

This is because there is no link between this allowance and the legal rules on charging for care.
9. Advantages to keeping your assets

There are some advantages to keeping your capital and property, even if it means that you may have to pay your care costs in full.

Choice and independence

If you’re paying for your own care service or care home place, you don’t have the same financial restrictions as council-funded residents. You don’t have to get your local council to agree that your care needs qualify for council support, or that your chosen care service is suitable for your needs.

However, it’s still a good idea to ask for a care needs assessment from your local council before you get care services, no matter how much capital you have. If your capital eventually reduces to the capital limit where you live (see chapter 3), adult social services will need to assess you to see if you qualify for their support, before you can get financial help towards the fees.

When looking at possible agencies for care at home or care homes, it’s a good idea to ask what the council might be prepared to pay for someone with your care needs. If you choose a more expensive care service and your capital eventually reduces to the capital limit, the council may ask you to change care provider. Read our factsheet Paying care home fees for more information.

Emotional and social benefits

Keeping your capital may also be good for your wellbeing. If you enjoy going out, meeting friends for dinner or buying gifts for people you care about, for example, you’re more likely to be able to continue doing this if you keep your capital. If the council paid your care fees, your income would be restricted to the personal expenses allowance, or the minimum income amount in Wales – see page 9.
Problems you could face when you reduce your assets

Even if you have a good reason to transfer some of your assets, you should think carefully about the possible consequences.

For example, you may transfer ownership of your property to a relative and continue to live there, and then find that they can’t keep up the mortgage payments, or they divorce and the property is part of the settlement, or they ask you to leave and you have no right to stay.

You would also no longer be able to release equity from the property.

To do

Get independent financial planning advice if you’re thinking of transferring your assets.

Contact the Society of Later Life Advisers (0333 2020 454, societyoflaterlifeadvisers.co.uk) or Unbiased (0800 023 6868, unbiased.co.uk) to find an independent financial adviser.

Be wary of any advice which suggests that you can transfer assets to avoid or reduce care fees.
10. Summary checklist

When the council carries out a financial assessment to see what they should pay towards your social care services, they’ll consider whether you purposefully deprived yourself of money or other assets to avoid paying for your care.

If you’re thinking about gifting an asset, there are some steps you should take to get advice and make sure it won’t be seen as deprivation of assets.

- Consider the benefits of keeping your assets (see chapter 9) – don’t assume you’re better off giving money or possessions away if you’re going to need expensive social care.

- Get legal or financial advice from a specialist adviser before gifting an asset to someone. You can find an independent financial adviser through the Society of Later Life Advisers (0333 2020 454, societyoflaterlifeadvisers.co.uk) or Unbiased (0800 023 6868, unbiased.co.uk).

- Be aware that any assets mentioned in your will are still likely to be considered as part of the council’s financial assessment.

- If you no longer have an asset, make sure you have evidence to prove this at your financial assessment (see chapter 4).

- If the council decides you’ve deprived yourself of assets, you can challenge their decision (see chapter 7).

- Call our free Helpline on 0800 319 6789 if you have any questions about paying for your care.
While we make every reasonable effort to ensure that our information is accurate at the time of publication, information can change over time. Our information should not be used as a substitute for professional advice. Independent Age does not accept any liability for any loss however caused arising from the use of the information within this publication. Please note that the inclusion of other organisations does not constitute an endorsement from us.

The sources used to create this publication are available on request. Contact us using the details below.

Thank you

Independent Age would like to thank those who shared their experiences as this information was being developed, and those who reviewed the information for us.

How did we do?

To tell us what you think of our information, contact us using the details below. We will use your feedback to help us plan future changes to our publications.

If you would like to be involved in helping us to develop our information products, you can join our Readers’ Panel. For more information, visit independentage.org/readers-panel or call us.

Other formats

If you need this information in a different format – such as large print or audio CD – please contact us.

Contact us

Call 0800 319 6789
Email advice@independentage.org
Visit independentage.org