**Stage 3 Call**

Review the Stage 2 Assessment form to identify any red flags. If red flags were highlighted in Stage 2 call, request more information either during the call to older person or by contacting the referral prior to the call.

Possible red flags: *Aggressive manner, multiple people in the property, evidence of substance/alcohol use, challenging environment, external location risks, type of accommodation, access to accommodation*

**Questions to be asked during Stage 3 call:**

1. Is there anything about your home or where you live that could be useful for me and visiting volunteer to know? (accessibility, parking restrictions, key safe)
2. Are there people other than yourself in your home during the day? (e.g. family members, carers – ask how often and what time usually visit)
3. Is there anything else you think we might need to know about if a volunteer is visiting you regularly?
4. Red flags identified/ additional comments