**Volunteer 1 month Catch Up Form**

**Volunteer ThankQ number:**

**Key Independent Age contact:**

**Date:**

**Confirmed able to send in diary form** *(if no, agree an alternative method)*

**Confirmed confidentiality form is agreed and signed** *(if no, remind them)*

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| ***Feedback from service user*** |  |

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| **Areas of conversation** | **Volunteer’s responses** |
| How are you doing?  Has anything changed since we last spoken? (e.g. *address, number of visits, availability)* |  |
| How has the role been going? Have you found any challenges or difficulties?  **If yes**: Are there any concerns or risks that you’ve identified for yourself (or for the older person you are matched with)?  (Discuss and o*ffer any practical tips on how to handle the role)* |  |
| Do you have any questions about your role?  Are you clear and confident with the boundaries? |  |
| Additional notes/ Action point for next Catch Up |  |